**Polly Python**

Madison, WI | ppython@gmail.com |123.456.7890 | ***linkedin.com/ppython*** | ***github.io/pollypython***

**PROFESSIONAL SUMMARY**

Agile problem solver with experience using RESTful APIs, Python, Node.js, and React to build scalable and efficient product solutions. Programming enthusiast with high aptitude for absorbing new technologies. Strong collaborator passionate about making products that are functional and beautiful.

**EDUCATION**

**University of Wisconsin – Madison,** Madison, WI August 2021–May 2022

Software Development Professional Certificate

*Coursework: Back-End Development & APIs, React & Redux, SQL & Data Modeling, Programming with Python*

**Madison Area Technical College,** Madison, WI

Associate Degree in Business Administration

**SKILLS PROFILE**

**Certification:** AWS Cloud Practitioner Expected June 2022

**Languages & Tools:** Python, Django, SQL, Java, JavaScript (React & Redux), Node.js, HTML, CSS, GitHub

**Databases:** MongoDB, PostgreSQL

**Security:** Identity & Access Management (IAM), Multi-factor authentication

**Deployment Tools:** Amazon Web Services (AWS)

**FULL-STACK DEVELOPMENT PROJECTS**

**Project: Peer Review Trivia – UW** | Include GitHub Link January 2022

Collaborated with a multidisciplinary team to develop a robust full-stack team-building trivia web application that tests peer’s knowledge of their colleagues.

* Built enhanced backend using Node.js, Express, and PostgreSQL in an agile environment; backend updates in real time.
* Translated user requirements and product design specifications into code using JavaScript to create a visually enhanced product.
* Led product demonstration and testing as part of team presentation; garnered user feedback in real time and fostered a culture of connectivity in a virtual environment.

**Project: Solitaire Game – UW |** Include GitHub Link  November 2021

Designed a functional and engaging browser-based game.

* Utilized HTML5, CSS3, and JavaScript to create an elegant user interface for a solitaire-style card game.
* Deployed game on the web and utilized user feedback to iterate and refine functionality.

**PROFESSIONAL EXPERIENCE**

**Panera Bread,** Madison, WI

*Delivery Team Lead* May 2018–Present

Provide training on technology and operational best practices to support exemplary service to a broad customer base.

* Educate customers on how to utilize Panera app and features to garner rewards and faster service; received consistent 5-star customer feedback.
* Escalate delivery system issues to tech support and communicate status to delivery team to reduce downtime by two to three hours per week.
* Initiate technology demonstrations and develop responses to frequent challenges to enhance team training. Selected to contribute to best practice handbook for corporate office.